

Connor Matthew Hawke

résumé

+1 9292849430

connor@connorhawke.com

linkedin.com/in/connorhawke

US/UK dual citizen, driver's license, vaccinated

Employment

Media Talent, SAG-AFTRA et al (New York)

June 2017 - Present

- Screen/voice actor and model represented by Prestigious Models, Image Powerhouse, Wild Models Talent, Ken Park, and Citizen Talent. For clients and further details see connorhawke.com/talent.

Multimedia Artist, various clients (remote US/UK)

2004 - Present

- Graphic and web designer for many clients, using Adobe Photoshop, HTML, CSS, PHP, and JavaScript. Developed and managed a popular website, online store and staff.
- Videogame and app designer and developer using GameMaker, Adobe Photoshop and Audition, Swift and Java. App published on iOS App Store. Indie game featured by YoYoGames and itch.io.
- Stock photographer (after application acceptance) at Adobe, iStock (Getty Images), and Shutterstock. Travel Photographer of the Year commended finalist.
- EDM musician with skill in songwriting, instruments, audio mixing. Proficient in DAWs including Avid Pro Tools, Apple Logic Pro, Adobe Audition, FL Studio, Reaper. ASCAP member. Managed artists.
- Additional skills in Adobe Creative Suite including Illustrator, InDesign; videography including Final Cut Pro, Premiere Pro; 3D rendering software Blender. Further detail at connorhawke.com/design.

Account Executive, Eagle International (New York)

March 2018

- Management training, sales and marketing with a focus on direct event marketing.

Fraud and Payments Executive, Rank Group (London)

October 2015 - May 2017

- Performed fraud analysis, due diligence, EDD and KYC checks on customers.
- Worked with law enforcement and financial institutions in investigations, including via SARs.
- Processed withdrawals/transactions for credit/debit cards, e-wallets, cheques, and wires.
- Disputed chargebacks and retrieval requests to recover losses.
- Identified and advised vulnerable customers as per the responsible gambling policy.
- Responded to customer queries on Salesforce, working closely with the customer service team.
- Trained staff and authored process manuals. Advised on workflow improvements to maximize KPIs.

Fraud Agent, lastminute.com (Woking, England)

January 2014 - October 2015

- Used bespoke and commercial tools to detect and prevent fraudulent transactions.
- Investigated customers to determine legitimacy, including via telephone interviews.
- Worked with law enforcement and financial institutions in investigations, via direct contact or SARs.
- Analyzed data via Microsoft Excel and generated reports for trend awareness. Created manuals.

Graphic/Web Designer, Principal International (Woking, England)

May 2010 - January 2014

- Produced banners, logos, graphics in Photoshop for sites I coded in HTML, CSS, PHP, JavaScript, Flash and/or in a CMS or WordPress; PowerPoint presentations and brochures; email templates including implementation in Mailchimp; digital/print ads including outdoor and in newspapers. Advised directors on technical projects. Proved essential in promoting property investment deals.

Vacation Placement, Rosenblatt Solicitors (London)

June 2013

- Worked in the real estate department, reviewing and editing lease agreements, and developing my knowledge of property law concepts and procedures.

Supporting Artiste, *The Casting Collective* (Shepperton)

May 2011 - July 2011, August 2012

- Interacted directly with principal cast/crew for effective scene execution. Posed for CGI replications.

Marketing and Business Development Intern, *Wall Street Options* (New York)

September 2008

- Role required assisting Head of Marketing & Business Development with preparing marketing pitch books, database development, and financial research.

Paralegal (Paid Intern, Finance), *Mayer Brown* (London)

May 2007 - July 2007

- Edited corporate documents including memorandums, articles of association, debentures, financial agreements, legal opinions, security filings, and transaction diagrams.
- Performed company solvency searches by phone and via governmental databases.
- Attended corporate meetings, court cases, law libraries and client offices to develop my knowledge of legal settings and procedures and to assist in transactions with clientele.

Volunteering

Back to the Floor, *Grosvenor Casinos* (London)

April 2016

- Paid employee shadowing various areas of the casino including reception, bar and restaurant, gaming floor, cashier, security, and retail EDD. Latter was research for my fraud role at Rank Group.

Creative Director, *New York University* (New York)

March 2007

- Coordinated creative direction for student club events, helping achieve record attendance rates.

Community Volunteer, *Chinese Association of Woking* (England)

September 2004 - July 2005

- Volunteered in various roles, including as a teacher assistant supervising students, cultural event booth leader, and greeting cards producer. Awarded for my achievements by the Mayor of Woking.

Education

Postgraduate

Part-time courses for professional development, multiple institutions (including Baruch College, Harvard Extension, London School of Business and Finance, University of Law), 2009 - 2014. Currently learning software development in Java.

New York University

Bachelor of Arts, Economics (Philosophy minor), cum laude, Honors and Dean's List, 2006 - 2009

ACS International School Egham

International Baccalaureate Diploma Programme, Honors, 2004 - 2006. Activity: varsity sports teams

Awards

Travel Photographer of the Year, *Commended*, tpoty.com, December 2017

Dedicated Youth Volunteer Certificate, *Excellent Teacher's Assistant*, Woking Chinese School, Chinese Association of Woking, July 2005

NECIS Ribbons, *for high rank in singles and doubles*, NECIS Tennis Tournament in Hamburg, Spring 2005

Tennis Trophy, *for excellent performance in varsity tennis*, ACS Egham, June 2004